

Valid from September 2014 to March 2015

Conditions:

1. A contract must be signed prior to snow service. Our insurance carrier requires that snow service and/or de-icing cannot occur without a signed contract in place.
2. Contract payment of a non-refundable, non-credited amount of \$250.00 must be paid upon submission of the contract in order to initiate the contract service and be guaranteed priority service. Contracts received without a \$250.00 contract payment will still receive service but will be a lesser priority and tended to post priority contracts.
Note: For property management companies 1 contract and 1 \$250.00 payment will cover all required sites under their direct management.
3. The client must provide specific site addresses, instructions and site contact person and phone number, along with correct invoicing/billing information.
4. The client is responsible for informing all vehicle owners to remove their vehicles from the snow service area. The contractor is not responsible for any snow left in an area where a vehicle is blocking. Further, the contractor will not clear snow within a 2 foot radius of a vehicle.
5. Site Manager/Owner must provide a site map of all obstacles and flag those obstacles that may be hidden by snowfall. Any objects not flagged and become damaged will be the responsibility of the property owner.
6. Site Manager/Owner must provide access to, or be on site to allow access to gated areas that are to be cleared.
7. Contractor does provide hand shoveling service.
8. The client must specifically request via the contract if hand shoveling services may be required.
9. The contractor is not responsible for any personal injury or property damage that may occur as a result of the snow and or ice. The property/site owner must carry and be responsible for liability insurance.
10. The site owner and/or manager is responsible for providing de-icing services. Also note the site owner/manager must alert any persons using the premises of the weather conditions and flag or mark any area of caution ie: icy patches/spots.
11. The client must specify the area where the ploughed snow is to be piled. Removal off site will require an additional charge.
12. Due to the potential conditions and the compacting of snow by vehicles the contractor cannot clear the snow and/or ice to visualize the concrete or asphalt. Every effort will be made to clear as much as possible depending on the conditions.
13. A 1 hour minimum charge applies to all individual sites on both snow services.
14. The contractor will make every effort to provide snow services in a reasonable amount of time but there may be time delays depending upon how severe the weather are, traffic and/or the locations of the job sites.
Note: Essential services take priority over residential and commercial sites.
15. The client or site manager/person is to contact the contractor when snow clearing and/or de-icing/sanding is required each time as different areas of the city may or may not have snow or ice. Delay in notification may cause delay in service.
24 hour dispatch phone number: 250-380-0550
16. A 15% fuel service charge will also apply to all invoices.
17. Payment for services is due within 14 days of receipt of the invoice. A 2.5% interest charge will apply on accounts over 30 days, cumulative. Any account overdue will delay or terminate additional service unless prior arrangements have been made.

Thank you for choosing Hard Rock Masonry and Stonescaping as your snow service provider.



Snow Removal Contract

Fees for Service:

1. \$150 per hour per equipment used, with a 1 hour minimum charge.
Snow clearing YES _____
2. \$50.00 per hour of labour for hand shoveling, with a 1 hour minimum YES _____ NO _____
3. There is a Service Fee of \$250.00 to accompany the signed contract. This fee is non-refundable, non-credited, and will not be applied to invoices. Service fee payment clients take priority, those clients who do not provide the fee will be tended to post essential services and priority clients.

Authorizing Name (please print): _____

Authorizing Signature: _____

Date: _____

Hard Rock Masonry and Stonescaping covenants that we carry valid liability insurance and Work Safe BC